

European Mentoring and Coaching Council (EMCC)

The EMCC exists to promote good practice and the expectation of good practice in mentoring, coaching, and supervision globally for the benefit of society. We are a Europe-wide council that consists of representatives from national EMCCs plus direct members in countries where a local EMCC does not yet exist. The EMCC membership is a rich mixture of individual mentors, coaches, mentoring/coaching organizations, training and education providers, buyers of mentoring/coaching and mentor/coach associations, large organizations/corporate members – all of whom share EMCC's vision to promote good practice in mentoring/coaching.

European Individual Accreditation (EIA): The EIA is an internationally recognized award that demonstrates that an individual practicing as a professional mentor/coach has the appropriate level of knowledge and the ability to apply it effectively in his/her practice.

The EIA process is provided below:



European Quality Award (EQA): This is an independent quality award awarded to providers of mentoring/coaching training to make their qualifications/training widely and immediately recognizable. This is through linking them to recognized professional standards. It is an integral and essential step on the path to establishing the professional credibility and status of mentoring/coaching.



Four levels of Mentor/Coach accreditation:

- **1) Foundation**: This program level is aimed at those:
 - a. Who wish to gain an understanding of mentoring/coaching practice and to have the core skills
 - b. Likely to be working with others using mentoring/coaching conversations to support and encourage development of skills/performance
 - c. Who wish to use a mentoring/coaching approach within their own field/role and clearly understand how their mentor/coach role integrates with their vocational roles.
- 2) Practitioner: This program level is aimed at those:
 - a. Who will either be working as an internal mentor/coach, use mentoring/coaching as part of their main job or starting up as an external mentor/coach
 - b. Who are likely to be working with a small range of clients/contexts and within own area of experience to improve performance, build confidence and stretch capability
 - c. Who will typically be able to apply a limited range of models, tools and processes.
- 3) Senior Practitioner: This program level is aimed at those:
 - a. Who will practice as professional mentors/coaches and can draw on a range of models and frameworks
 - b. Who are or wish to work with a range of clients, contexts and organizations
 - c. Whose focus of work will be building capacity for progression, managing complex and challenging relationships, working with ambiguity and change.
- 4) Master Practitioner: This program level is aimed at those:
 - a. Who will practice as professional mentors/coaches and will create their own coherent approach drawing on a wide range of models and frameworks
 - b. Who are or wish to work with a range of clients, contexts and organizations

Requirements for Credentials:

Levels of Coach Accreditation	Foundation	Practitioner	Senior Practitioner	Master Practitioner
During EQA Training	:			
Study hours	Min. 20	Min. 150	Min. 500	Min. 1800
Skill Practice hours	10 hrs	60 hrs	150 hrs	540 hrs
Coaching practice	6 hrs	36 hrs	90 hrs	250 hrs
hours				
Practice - Expierence	•			
Length of	Min. 1 year	Min. 3 years	Min. 5 years	Min. 7 years
Experience				
Number of client	50 hrs	100 hrs	250 hrs	500 hrs
contact hours				
Number of Clients	5	10	20	40
Client feedback	5 within last	5 within last 12	5 within last 12	5 within last 12
	12 months	months	months	months



Levels of Coach	Foundation	Practitioner	Senior	Master		
Accreditation			Practitioner	Practitioner		
Professional Development						
Continuous	16 hrs per	16 hrs per year	32 hrs per year	48 hrs per year		
Professional	year					
Development						
Mentor/Coach	1 hr /	1 hr / Querter	1 hr / 35 hrs	1 hr / 35 hrs		
Supervision	Querter		practice (min.	practice (min.		
			Querterly)	Querterly)		
Reflection on	5 items	5 items within	5 items within	5 items within		
practice	within last	last 12 months	last 12 months	last 12 months		
	12 months					
Contribution to the	Membership	Membership of a	Membership of a	Membership of a		
profession	of a	professional	professional	professional		
	professional	body	body	body and		
	body			contributes to		
				development of		
				mentor/coaching		
				field		