

Accelerating Learning and Empowerment – Using the Inspired Learning Model™
... in Coach Certification

Peter J. Reding, MBA, MCC
Founder, Coach For Life &
Foundation for Inspired Learning
www.InspiredLearning.org



#### Agenda – Learning Objectives

- 1. Intro & History <u>Inspired Learning Model</u>™
- 2. Learn what makes <u>Inspired Learning</u> so effective.
- 3. Experience the <u>Inspired Learning Model</u>™
- 4. Learn how <u>Inspired Learning</u> is used in Coach Training & Certification.
- 5. Some Research Results
- 6. Questions Discussion
- 7. Resources How can I learn more?



#### **#5 - Standards of Presence**

#### It is my intention to . . .

- 1 ... maintain confidentiality.
- 2 ... adopt a stand for innocence.
- 3 ... practice a positive focus.
- 4 . . . connect at a heart level.
- 5 ... claim my experience as my own.
- 6 . . . listen deeply and with honor.
- 7 ... give only authentic and positive acknowledgment.
- 8 . . . fully receive acknowledgment . . . with "Thank You".
- 9 . . . practice self care and self responsibility, and allow others to do the same.
- 10... be fully present.



#### Foundation for History . . .

- 1996 I hear a voice "Only acknowledge that which is magnificent."
- 1996 We introduce this new learning method into our first ever 5-day in-person coach training seminar.
- 1999 I begin formal Coach Certification Programs
- **2003** We create a 501c3 Nonprofit **The Foundation for Inspired Learning**
- 2004-2005 Trained teaches at Johns Hopkins
- 1996 2016 Trained over 2,000 coaches



#### **Underlying Philosophy of Learning**

- Learning is messy, and awkward
- Learning (mastering) is repetitive
- Learning is primarily determined by the Learner
- Learning is an innate need of every human
- Learning is going on every day of our life
- Learning requires a willing/receptive/open mind
- What we focus on expands



#### **Learners & Facilitators of Learning**

The Inspired Learning Model™ creates a 100% positive, safe, and competency-based feedback learning environment.



### Exercise 1 – Sharing Partner

#### Share a Life-long Passion or Current Curiosity.

It could be related to work, family, hobby, etc.

You are learning more about this topic.

When you are engaged in this topic time tends to fly.

#### **Guidelines for Sharing Partner**

Take 3 minutes to share. (I will call time.)

Be 100% authentic – be real.



#### Exercise 1 – Listening Partner

#### Listening Partner – next 3 minutes

Active Listening for your sharing partner's:

- Passions & Strengths
- Knowledge & Skills
- Commitment & Supportive Attitudes

Ask for them to say more . . . . "What else?"

- No advise!
- No suggestions!
- No "joining-in" with your story www.InspiredLearning.org



#### Exercise 1 – Feedback

#### Listening Partner – 90 seconds

Acknowledge your sharing partner for their:

- Passions & Strengths
- Knowledge & Skills
- Commitment & Supportive Attitudes

#### **Guidelines for the Sharing Partner:**

- Open up to receive each acknowledgment
- "Thank You" let it land



#### Exercise 1a – New Sharing Partner

#### Share a Life-long Passion or Current Curiosity.

It could be related to work, family, hobby, etc.

You are learning more about this topic.

When you are engaged in this topic time tends to fly.

#### **Guidelines for Sharing Partner**

Take 3 minutes to share. (I will call time.)

Be 100% authentic – be real.



#### Exercise 1a – New Listening Partner

#### Listening Partner – next 3 minutes

Active Listening for your sharing partner's:

- Passions & Strengths
- Knowledge & Skills
- Commitment & Supportive Attitudes

Ask for them to say more . . . . "What else?"

- No advise!
- No suggestions!
- No "joining-in" with your story

  www.InspiredLearning.org



#### Exercise 1a – Feedback

#### Listening Partner – 90 seconds

Acknowledge your sharing partner for their:

- Passions & Strengths
- Knowledge & Skills
- Commitment & Supportive Attitudes

#### **Guidelines for the Sharing Partner:**

- Open up to receive each acknowledgment
- "Thank You" let it land



#### Exercise 1 – Self-assessment



#### An area of Learning/Curiosity

#### Exercise 1 - Self-assessment



Peter J. Reding

Scale 1-10 (1 = none/not at all;

**10 = 100% / Absolutely Yes** 

**Prior** to sharing, and receiving 100% positive feedback.

Level of excitement

\_Self appreciation

Stimulated with new ideas

\_\_\_ Inspired to pursue more

\_\_ Clarity of next step(s)

\_\_\_\_ TOTAL

<u>After</u> sharing, and receiving 100% positive feedback.

\_\_ Level of excitement

\_\_\_ Self appreciation

Stimulated with new ideas

\_Inspired to pursue more

\_ Clarity of next step(s)

\_\_\_\_ Total



#### Exercise 1 – Self-assessment



An area of Learning/Curiosity

#### Exercise 1 – Self-assessment



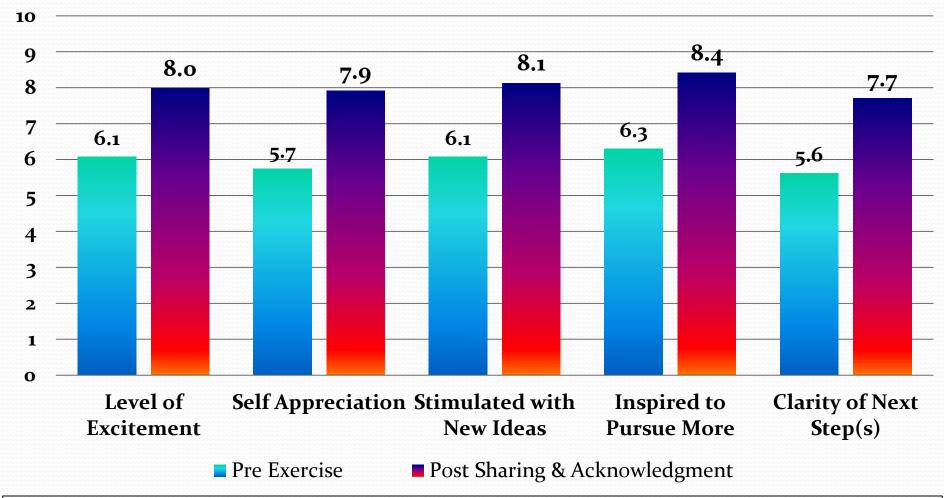
Peter J. Reding

Scale 1-10 (1 = none/not at all; 10 = 100% / Absolutely Yes **Prior** to sharing, and receiving After sharing, and receiving 100% positive feedback. 100% positive feedback. Level of excitement Level of excitement Self appreciation Self appreciation Stimulated with new ideas Stimulated with new ideas Inspired to pursue more Inspired to pursue more Clarity of next step(s) Clarity of next step(s) TOTAL TOTAL

www.InspiredLearning.org



# 34.6% INCREASE IN OVERALL LEARNING READINESS IN 4.5 MINUTES OF 100% POSITIVE ACKNOWLEDGEMENT PRINCIPALS & EDUCATIONAL LEADERS - KERALA, INDIA



Data collected 7 March 2014 by Peter J. Reding \* Sample of 46 Educational Leaders \* Kerala, India – A Sponsored Workshop by OD Alternatives & the Foundation for Inspired Learning



#### Exercise 1 – Debrief & Take-aways

#### **Increasing Overall Learning Readiness**

- Create Safe Space share about anything!
- 100% Present I am 100% here for you!
- Active Listening Interested to hear what's important for Learner
- **Digs Deeper** Tell me more. What else?
- Acknowledges ONLY the Positive
  - Celebrates what they have done, already learned
  - Reinforces/Integrates what the learner is doing "Right",
  - Inspires/Champions the learner to want to do more
  - Keeps the learner OPEN and READY to Learn More



# Count Off 1 thru 8 at your Table

#### **Roles**:

#1 = Client

**#2 = Coach** 

#3-#8 = Peer-student Observers



#### Ground rules for all roles:

- 1. 100% Confidentiality
- 2. 100% Active Listening & Presence
- 3. No Critique
- 4. No Criticism
- 5. No Suggestions on how to Improve



#### **Ground rules for the Client(#1):**

- 1. 100% **Real & Authentic** (no role-playing)
- 2. It is your **Current** desire, issue, focus
- 3. It is **Important** to you
- 4. Hold focus between you & your coach



#### Ground rules for the Coach (#2):

- 1. First time coaching this client
- 2. Client knows about coaching but does not know you or your coaching
- 3. You are responsible for keeping time
- 4. You may need to stop coaching before the session would normally end.



Ground rules for Peer-student Observers (#3 - #8):

- 1. Focus on what the coach is doing "Right" according to the ICF Competencies.
- 2. Write down exactly what the coach said, asked or did.
- Connect what the coach did to a specific ICF sub-competency 3b; or 5d.
- 4. A SILENT Observer during coaching.



Peer-student Observers will Observe the following ICF Competencies:

Observer #3 & #4 = ICF Competencies 2,3,4 Top half of Page 1

Observer #5 & #6 = ICF Competencies 5,6,7 Bottom half of Page 1

Observer #7 & #8 = ICF Competencies 8-9 Top half of Page 2

ICF Competencies 10-11 - not covered in exercise

www.InspiredLearning.org



#### Peer-student Observers #3 & #4 - Observe ICF 2-4

Observer's Name:	Date: 16-June 2016	ACTO Session – Inspired Learning Model™
ICF Core-Coaching Competencies - Acknow	vledge specifically what the coach (said/a	asked/did/demonstrated) & link to the sub-competency
A. Setting the Foundation – ICF #1	and #2	•
B. Creating the Relationship - ICF #	3 & #4	
1. Meeting Ethical Guidelines and Professional	Standards - Understanding of coaching	ethics and standards - Paper Due
2. Establishing the Coaching Agreement - Ability to u	nderstand what is required in the specific coac	hing interaction and to come to agreement with the prospective
and new client about the coaching process and relationship	p	
a) Understands and effectively discusses with the client the guidel		
relationship (e.g., logistics, fees, scheduling, inclusion of others if	** *	
By Reaches agreement about what is appropriate in the relationsh     offered, and about the client's and coach's responsibilities	p and what is not, what is and is not being	
c) Determines whether there is an effective match between his/her	coaching method and the needs of the	
prospective client		
3. Establishing Trust and Intimacy with the Client - A	bility to create a safe, supportive environment	that produces ongoing mutual respect and trust
a) Shows genuine concern for the client's welfare and future	ire	
b) Continuously demonstrates personal integrity, honesty	and sincerity	
c) Establishes clear agreements and keeps promises		
d) Demonstrates respect for client's perceptions, learning	style, personal being	
e) Provides ongoing support for and champions new beha-	viors and actions, including those	
involving risk taking and fear of failure		
f) Asks permission to coach client in sensitive, new areas		
4. Coaching Presence – Ability to be fully conscious and	create spontaneous relationship with the clien	t, employing a style that is open, flexible and confident
a) Is present and flexible during the coaching process, dan		and the state of t
b) Accesses own intuition and trusts one's inner knowing	"goes with the gut"	



#### Peer-student Observers #5 & #6 - Observe ICF 5-7

#### C. Communicating Effectively – ICF Competencies 5, 6 & 7. 5. Active Listening – Ability to focus completely on what the client is saying and is not saying, to understand the meaning of what is said in the context of the client's desires, and to support client self-expression a) Attends to the client and the client's agenda, and not to the coach's agenda for the client b) Hears the client's concerns, goals, values and beliefs about what is and is not possible c) Distinguishes between the words, the tone of voice, and the body language d) Summarizes, paraphrases, reiterates, mirrors back what client has said to ensure clarity and e) Encourages, accepts, explores and reinforces the client's expression of feelings, perceptions, concerns, beliefs, suggestions, etc. f) Integrates and builds on client's ideas and suggestions g) "Bottom-lines" or understands the essence of the client's communication and helps the client get there rather than engaging in long descriptive stories h) Allows the client to vent or "clear" the situation without judgment or attachment in order to move on to next steps 6. Powerful Questioning -Ability to ask questions that reveal the information needed for maximum benefit to the coaching relationship and the client a) Asks questions that reflect active listening and an understanding of the client's perspective b) Asks questions that evoke discovery, insight, commitment or action (e.g., those that challenge the client's assumptions) c) Asks open-ended questions that create greater clarity, possibility or new learning d) Asks questions that move the client towards what they desire, not questions that ask for the client to justify or look backwards 7. Direct Communication — Ability to communicate effectively during coaching sessions, and to use language that has the greatest positive impact on the client a) Is clear, articulate and direct in sharing and providing feedback b) Reframes and articulates to help the client understand from another perspective what he/she wants or is uncertain about c) Clearly states coaching objectives, meeting agenda, purpose of techniques or exercises d) Uses language appropriate and respectful to the client (e.g., non-sexist, non-racist, nontechnical, non-jargon) e) Uses metaphor and analogy to help to illustrate a point or paint a verbal picture



#### Peer-student Observers #7 & #8 - Observe ICF 8-9

D. Facilitating Learning & Results - ICF Competencies 8, 9, 10 & 11. 8. Creating Awareness - Ability to integrate and accurately evaluate multiple sources of information, and to make interpretations that help the client to gain awareness and thereby achieve agreed-upon results a) Goes beyond what is said in assessing client's concerns, not getting hooked by the client's description b) Invokes inquiry for greater understanding, awareness and clarity c) Identifies for the client his/her underlying concerns, typical and fixed ways of perceiving himself/herself and the world, differences between the facts and the interpretation, disparities between thoughts, feelings and action d) Helps clients to discover for themselves the new thoughts, beliefs, perceptions, emotions, moods, etc. that strengthen their ability to take action and achieve what is important to them e) Communicates broader perspectives to clients and inspires commitment to shift their viewpoints and find new possibilities for action f) Helps clients to see the different, interrelated factors that affect them and their behaviors (e.g., thoughts, emotions, body, background) g) Expresses insights to clients in ways that are useful and meaningful for the client h) Identifies major strengths vs. major areas for learning and growth, and what is most important to address during coaching i) Asks the client to distinguish between trivial and significant issues, situational vs. recurring behaviors, when detecting a separation between what is being stated and 9. Designing Actions — Ability to create with the client opportunities for ongoing learning, during coaching and in work/life situations. and for taking new actions that will most effectively lead to agreed-upon coaching results a) Brainstorms and assists the client to define actions that will enable the client to demonstrate, practice and deepen new learning b) Helps the client to focus on and systematically explore specific concerns and opportunities that are central to agreed-upon coaching goals c) Engages the client to explore alternative ideas and solutions, to evaluate options, and to make related decisions d) Promotes active experimentation and self-discovery, where the client applies what has been discussed and learned during sessions immediately afterwards in his/her work or life setting e) Celebrates client successes and canabilities for future growth f) Challenges client's assumptions and perspectives to provoke new ideas and find new possibilities for action g) Advocates or brings forward points of view that are aligned with client goals and, without attachment, engages the client to consider them h) Helps the client "Do It Now" during the coaching session, providing immediate support i Encourages stretches and challenges but also a comfortable pace of learning 10. Planning and Goal Setting - Ability to develop and maintain an effective coaching plan with the client a) Consolidates collected information and establishes a coaching plan and development goals with the client that address concerns and major areas for learning and development b) Creates a plan with results that are attainable, measurable, specific and have target dates c) Makes plan adjustments as warranted by the coaching process and by changes in the situation d) Helps the client identify and access different resources for learning (e.g., books, other professionals) e) Identifies and targets early successes that are important to the client 11. Managing Progress and Accountability – Ability to hold attention on what is important for the client, and to leave responsibility with the client to take action a) Clearly requests of the client actions that will move the client toward their stated goals b) Demonstrates follow through by asking the client about those actions that the client



Ground rules for Peer-student Observers (#3 - #8):

- 1. Focus on what the coach is doing "Right" according to the ICF Competencies.
- 2. Write down exactly what the coach said, asked or did.
- Connect what the coach did to a specific ICF sub-competency 3b; or 5d.
- 4. A SILENT Observer during coaching.



# **Any Questions?**

# I will sound THIS in XX minutes . . .



# Begin your XX-minute coaching session now!



# Bring your coaching session to a close - Now!



**Acknowledging Round** 

#### All Peer-student Observers – #3 thru #8

Take 90 seconds to review your notes and pick out 2 specific things the coach did/said/asked and match it to a specific ICF sub-competency that the coach demonstrated "RIGHT". – For example: "What is your preferred way to remember this technique when/if you get stressed again?" ... Could be 3d



#### **Acknowledging Round**

#### All Peer-student Observers

- #3 thru #8

#### Take 90 seconds

- 2 specific things the coach did/said/asked
- Match it to a specific ICF sub-competency



**Acknowledging Round** 

#### Peer-student #3 Observer -

Take 90 seconds to acknowledge the coach for 2 specific ICF sub-competencies under ICF 2, 3 or 4 that the coach demonstrated "RIGHT". I would like to acknowledge you for . . . . 3d - when you asked, "What is your preferred way to remember this technique when you are stressed?"

When you hear this please stop.



**Acknowledging Round** 

#### Peer-student #4 Observer -

Take 90 seconds to acknowledge the coach for 2 specific ICF sub-competencies under ICF 2, 3 or 4 that the coach demonstrated "RIGHT". *I would like to acknowledge you for . . .*When you hear this please stop.



**Acknowledging Round** 

#### Peer-student #5 Observer -

Take 90 seconds to acknowledge the coach for 2 specific ICF sub-competencies under ICF 5, 6 or 7 that the coach demonstrated "RIGHT". I would like to acknowledge you for . . . When you hear this please stop.



**Acknowledging Round** 

#### Peer-student #6 Observer -

Take 90 seconds to acknowledge the coach for 2 specific ICF sub-competencies under ICF 5, 6 or 7 that the coach demonstrated "RIGHT". I would like to acknowledge you for . . . When you hear this please stop.



**Acknowledging Round** 

#### Peer-student #7 Observer -

Take 90 seconds to acknowledge the coach for 2 specific ICF sub-competencies under ICF 8 or 9 that the coach demonstrated "RIGHT". *I would like to acknowledge you for . . .*When you hear this please stop.



**Acknowledging Round** 

#### Peer-student #8 Observer -

Take 90 seconds to acknowledge the coach for 2 specific ICF sub-competencies under ICF 8 or 9 that the coach demonstrated "RIGHT". I would like to acknowledge you for . . . .

When you hear this please stop.

Coach - "Thank You"



**Acknowledging Round** 

Coach -

Take 2 minutes to acknowledge yourself.

I would like to acknowledge myself

for....

When you hear this please stop.



## **Group Discussion**

- What did the Positive Focus bring to your learning – as the coach, as the observer?
- 2. How did the focus and linking of the coach's skills, attitudes and behavior to the ICF competencies . . .
  - ... serve the "student-coach"?
  - ... serve the other Peer-student observers?



## Shifting the Witnessing of Learning

- 1. Our <u>Natural</u> and most innate response as a witness of learning is . . . CELEBRATION!
- 2. Our <u>Enculturated</u> response as a witness of learning is . . . <u>CRITIQUE!</u>
- Inspired Learning returns the witness of learning BACK to one's NATURAL State of !\*\*! \*\*! CELEBRATION! \*\*! \*\*!



#### What are we focused on?

## Your child shows you the following grades:

• English A

Social Studies A

BiologyC

• Algebra F



#### What are we focused on?

Your child shows you the following grades:

English

A

• Social Studies A

Biology

C

Algebra

F

"Which grade deserves the most attention from you?"



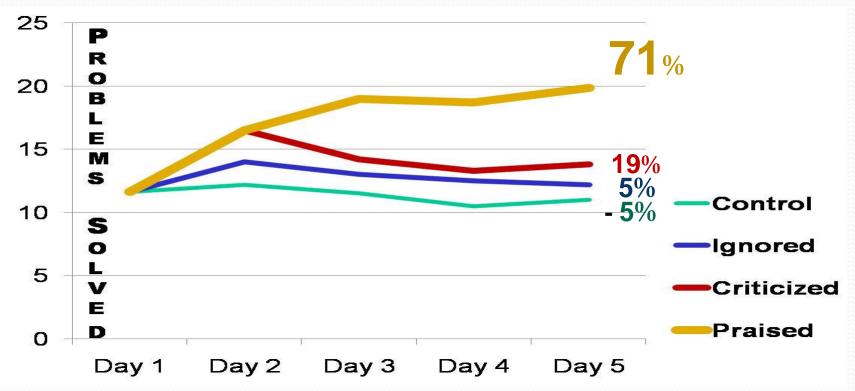
## What are we focused on?

Country	Focused on A's	Focused on F's	F's Greater Focus %
UK	22%	52%	136%
Japan	18%	43%	138%
China	8%	56%	600%
USA	7%	77%	1000%
France	7%	87%	1143%
Canada	6%	83%	1283%

Source: How Full is Your Bucket? (P 48)

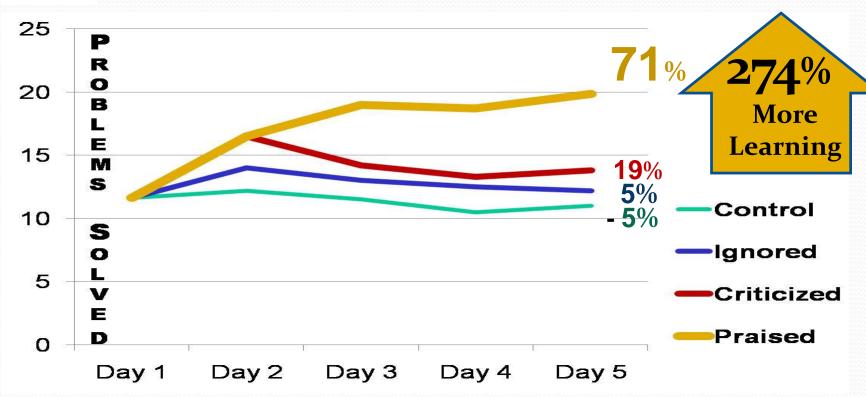
www.InspiredLearning.org





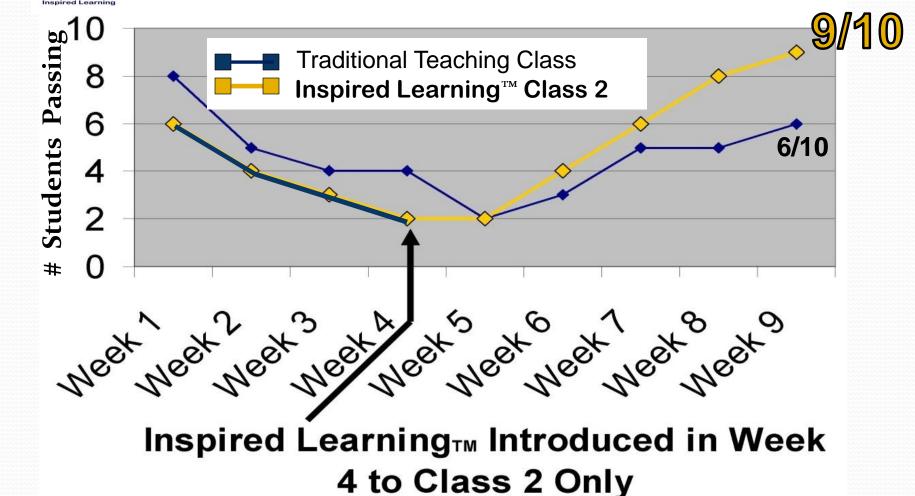
Source: E. Hurlock, 1925; <u>How Full is Your Bucket?</u> – P 51 <u>www.InspiredLearning.org</u>





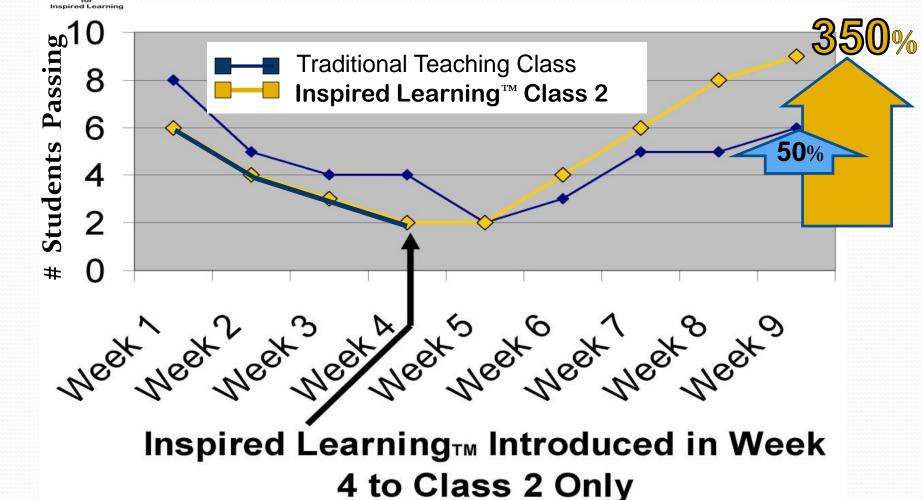
Source: E. Hurlock, 1925; <u>How Full is Your Bucket?</u> – P 51 <u>www.InspiredLearning.org</u>





Source: Johns Hopkins Graduate School Project





Source: Johns Hopkins Graduate School Project



## **Inspired Learning**

Traditional Teaching Method

Inspired Learning Model™



350%

www.InspiredLearning.org



## **Learners & Facilitators of Learning**

The Inspired Learning Model™

brings the innate love of learning

back to the learner.

It also brings the innate joy of celebration

back to those who facilitate learning.



## Inspired Learning Model's 7 Elements

- 1. THE FACILITATOR
- 2. THE SUBJECT MATTER
- 3. THE PHYSICAL ENVIRONMENT
- 4. THE INSPIRED LEARNER
- 5. THE STANDARDS OF PRESENCE
- 6. THE INTEGRATION
- 7. INSPIRATION



### **#5 - Standards of Presence**

#### It is my intention to . . .

- 1 ... maintain confidentiality.
- 2 ... adopt a stand for innocence.
- 3 ... practice a positive focus.
- 4 . . . connect at a heart level.
- 5 ... claim my experience as my own.
- 6 . . . listen deeply and with honor.
- 7 ... give only authentic and positive acknowledgment.
- 8 . . . fully receive acknowledgment . . . with "Thank You".
- 9 . . . practice self care and self responsibility, and allow others to do the same.
- 10... be fully present.



## **Questions? – Comments!**



#### Resources

- Peter@PeterJReding.com
- www.InspiredLearning.org
- www.CoachForLife.com



Peter J. Reding

#### **Books:**

- Reding & Collins, The Inspired Learning Model<sup>™</sup> Handbook
- Reding, Positively Brilliant Self-mastery
- Rath & Clifton, *How Full is Your Bucket*
- Gostick & Elton, The Carrot Principle
- Buckingham, Go Put Your Strengths to Work



# Inspired Learning Model<sup>TM</sup> Training

- www.InspiredLearning.org
- Ms. Marti Hess, President
  - Martiwink@cox.net
  - 619-459-4094 (San Diego, Calif.)

Inspired Learning Webinar 14-Sept-2016 to 2-Nov-2016

