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General Description

The Crossroad Solutions Coach Training Center exclusively trains, in sign language, Deaf and Hard of Hearing professionals who want to become professional coaches.

This rigorous ACTP coaching training program prepares students for the ICF Professional Certified Coach level of proficiency (PCC).

The program includes six required sequential courses for a total of 193 hours of coach-specific training and offers hands-on coaching interactions, thirty hours of required intersession coaching and ten hours of mentor coaching.

The online program (first to fifth course) are conducted in sign language through online videoconferencing. The sixth course is in-person and follows the ICF core competencies guidelines.

The six courses are in sequence, building on acquired skills developed in the previous courses. The last course is in-person for three days.

What are your coach training philosophies?

The coach training program provides Deaf and Hard of Hearing professionals a highly visual environment to obtain training in coaching.

The program covers three basic domains that the coaches embody daily.

- 1. Being What it means to "be" a coach.
- 2. Doing What coaches "do."
- 3. Using Tools that coaches "use."

What delivery method does your program use? (e.g.Face to Face, Virtual)

Crossroad Solutions Coach offers a six-course coach training program with five online courses with live videoconferencing. The sixth course is in person for three days. All classes are conducted in sign language.

How many participants typically attend your program?

Between 6 to 10 students per training program.

What are the foundational core competencies that your program supports?

The training follows the ICF core competencies and students learn how to work effectively as coaches with individuals and groups.

The focus of the program is seven fundamental elements that are essential in the training of outstanding professional coaches. (Adapted from ICF Core Competencies)

- 1. ICF Core Competencies.
- 2. Enhance use of coaching skills.
- 3. Deepen connection with the coaching mindset.
- 4. Conceptual and experiential learning modes.
- 5. Core coaching skills and techniques.
- 6. Explore real world applications.
- 7. Highly visual interactions with emphasis on practice and practical application.

Who are your students?

Deaf professionals and individuals who want to be professional coaches.

What philosophy(s) does your program use for the personal development of coaches?

This program creates transformational learning for participants through a combination of concepts, practices and real-time coaching practice.

Students receive feedback and hands-on learning experiences that are consistent in the development of coaching skills.

Throughout the program, students interact with the instructor, fellow students, guests and alumni.

Upon completion of the program and passing the certificate exam, a Professional Coach Certificate (PCC) is awarded through the International Coaching Federation (ICF).

What kind of support, if any, does your program offer to your students in developing a coaching business or managing an internal coaching program?

We offer mentor coaching, alumni workshops on developing professional skills, Core Competency areas and specifics as needed through in person and online.

What, if any, are the prerequisites for a student to enter your program?

Program Eligibility Requirements

To enter the program, the applicant must have:

- At least an undergraduate degree.
 Training and/or professional experience is preferred in the areas of coaching, leadership, human resources, organization development, counseling, deaf education, rehabilitation, deaf community or related fields.
- 2. Complete application form.
- 3. Submit current resume or curriculum vitae (CV). Include a summary of academic and professional history and achievements.
- 4. Fluency in American Sign Language.
- 5. Computer with reliable internet connection and webcam.
- 6. Personal interview with Deborah S. Mayer, Coach Trainer

What else would you like us to know about your program?

We are now an ICF-ACTP accredited coach training program as of January 2015.