



## Monica Diaz

Exec. / Leadership / Career Coaching  
Diversity, Equity & Inclusion Leader  
Human Resources Consulting

### SPECIALTIES

- HR / Diversity, Equity & Inclusion
- Cross-Cultural Competence
- Executive Coaching
- Leadership & Team Development
- Organizational Transformation
- Change Management
- Career Development & Transitions
- Conflict Resolution
- Public Speaking

### INDUSTRY EXPERIENCE

- Pharmaceuticals
- Manufacturing
- Technology
- Media & Entertainment
- Travel & Hospitality
- Consumer Goods
- Health Insurance
- Banking / Financial Services

### CERTIFICATIONS

- Certified Master Coach (CMC)
- Certified Professional Coach (CPC)
- Certified MBTI® Practitioner (CPP)
- Korn Ferry 360 Certified Coach
- Change Execution (Conner Partners)
- Six Sigma Green Belt

### EDUCATION

- M.A. Industrial / Org. Psychology – University of Puerto Rico.
- B.A. Psychology (magna cum laude) – University of Puerto Rico.
- Executive Leadership Institute - Tuck School of Business, Dartmouth College.

## Career Background

Monica is a transformational coach and diversity, equity and inclusion consultant who empowers her clients to lead their careers, their lives and their business with unprecedented positive impact. She is an inspirational and pragmatic leader, with a clear mission to share knowledge and serve leaders who can and will change the world we live in, which starts with creating the best version of themselves.

Monica is a seasoned Human Resources executive, thought leader and an award-winning published author. She brings over three decades of experience as a seasoned HR and DEI executive at global blue-chip and Fortune 100 companies. Her diverse range of industry and global experience gives her valuable insights across many sectors, companies, and cultures, which she leverages as a coach and consultant.

Using a focused and flexible approach, Monica supports leaders without judging them, to build practical and productive solutions. Clients and colleague regard her as a passionate professional, who brings a refreshing perspective on addressing diversity, equity and inclusion. Her engagement style is highly motivating and her HR expertise includes the areas of leadership development, organizational transformation, career development and transitions, conflict resolution, cross-cultural competence, and team development.

## Consulting & Coaching Experience

Clients experience when working with Monica include the following:

- “Monica is an absolute joy to work with! Passionate professional and always ready with the right suggestions.”  
*Chief Marketing Officer, cruise ship industry*
- “Monica is a seasoned and inspiring leader who combines strong functional skills with her inspiring personal style to organize and motivate. I appreciate her commercial acumen in seeing and position talent as a business driver.”  
*Chief Executive Officer, food & beverage industry*
- “Monica taught me how to engage stakeholders, doing so in the most authentic way. She empowered me to lead and to own my work and gave me the strategic direction so I could succeed.” *People & Culture leader, pharmaceutical industry*
- “Monica is deeply committed to bring teams closer to common goals. She has sensitivity to corporate structure and shrewdness to business strategy. Monica wields her humor as a secret weapon, with a natural and relaxed way of making people feel they are an integral part of a common effort.” *SVP Programming, media industry*

## Noted Accomplishments

- Award-winning published author of a business memoir: *From INTENT to IMPACT: The 5 Dualities of Diversity and Inclusion*, recognized with a 2023 Outstanding Creator Award, 2023 International Firebird Book Award and a 2022 Literary Titan Award.
- Recognized as a Top DEI Leader, a Leader of Team Innovation, as one of Most Influential Minorities in Cable TV, as well as one of the Top 10 Leaders in the Hispanic Executive community.
- Highly sought-after public speaker and partner on global DEI strategies, leadership development and culture transformation.

## Additional Information

Member of the International Coaching Federation (ICF). Founding member of the Latino DEI Collective. Serves as board member of HISPANIC youth development organization. Active contributor to organizations focused on equality for the LGBTQ community. Fluent in both English and Spanish; proficient in Portuguese.