

AGENDA

- What is Appreciative Inquiry?
- The Principles
- The Model
- How do we use it in coaching?
- A brief practice
- Q & A

What is 'to appreciate'?



To value- to discover the potential, to celebrate the uniqueness and exceptionality in people and situations around us. It operates from a lens of curiosity and abundance.

Value people as individuals – appreciating who they are, not just what they do, a commitment to connect with people and value them on a human level, regardless of their role, title, or performance.

What is 'to inquire'?

To explore- in such a way that opens up possibilities and potential.



THE BIRTH OF APPRECIATIVE INQUIRY

David Cooperrider & Suresh Srivastva in 1987,

With colleagues from Case Western University & Taos Institute

PRINCIPLES OF AI

Social Construction - Words create worlds;

The language we use creates our reality

Simultaneity - Inquiry and change are simultaneous; inquiry creates change

Poetic - Multiple realities; we can choose what we study

Anticipatory – Images inspire action

Heliotropic - Positive questions lead to positive change

The principles embody the role of the coach.

8 ASSUMPTIONS OF AI

- 1. In every society, organization, or group, something works.
- 2. What we focus on becomes our reality.
- 3. Reality is created in the moment, and there are multiple realities.
- 4. The act of asking questions of an organization or group influences the group in some way.
- 5. People have more confidence and comfort to journey to the future (the unknown) when they carry forward parts of the past (the known).
- 6. If we carry parts forward, they should be what is best about the past.
- 7. It is important to value differences.
- 8. The language we use creates our reality

ProblemSolving



Appreciative Inquiry

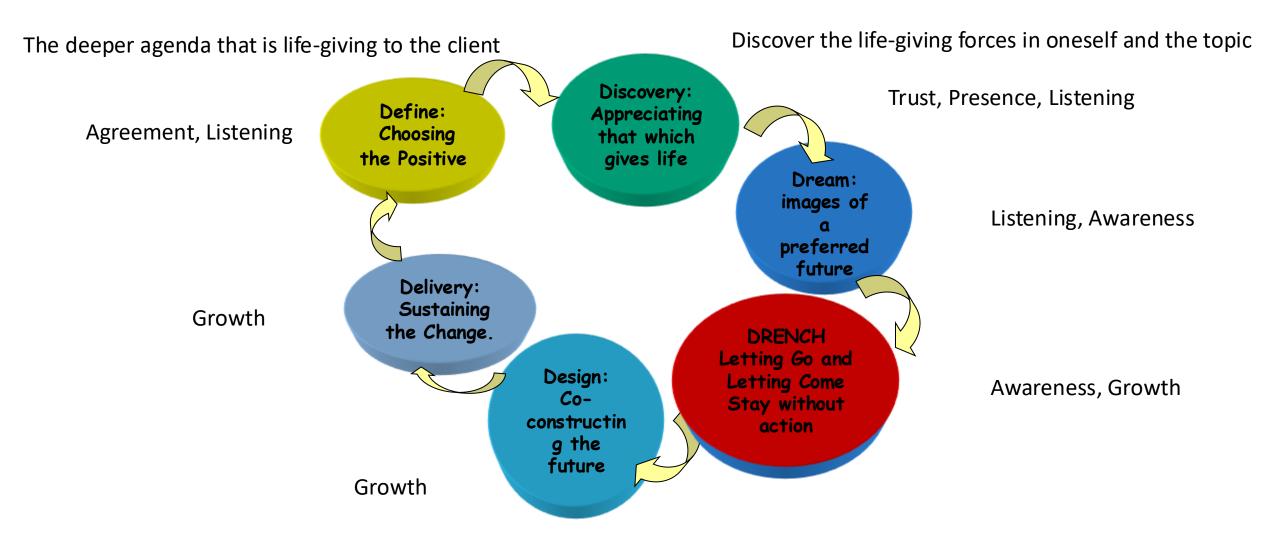
- "Felt need" & identification of problem
- Analysis of causes
- Analysis of possible solutions
- Action planning
- Assumes: Organisation is a problem to be solved
- Back Door what's in the way of what we want?

- Appreciate & value the best of What Is
- Envision: What Might Be
- Dialogue: What Could Be
- Innovate: What Will Be
- Assumes: Organisation is mystery to be discovered
- Front Door what is it we ultimately want?

Deficit Thinking

Possibility Thinking

6-D's of APPRECIATIVE INQUIRY BASED COACHING



DEFINE THE TOPIC

- The Topic is not a Goal
- It is a deeper, transformative agenda
- Re-Frame the stated agenda by creating a possibility trajectory

METHOD: PIVOTING

QUESTION:

What is it that you want...deeply desire or long for? (As against what is the problem- pivot the Inquiry to the future that is desired)

Why does this matter? What is important here? Who will you be when this happens?

DISCOVERY

- Harvests the possibilities
- Creates an empowering perspective
- Generates energy for believing in oneself and a desired future

METHOD: Story telling
Narrate a story A (peak) experience of the reframed agenda...
Focus on the narrative, the enablers and factors
Follow the energy

DESIGN & DELIVERY

Strategy and Action

Accountability and Follow up

Nurturing the 'Appreciative Eye'

Start a new Inquiry

Whatever you can do or dream you can begin it.

Boldness has genius, power, and magic in it.

(Goethe)